



Frequently Asked Questions

Dinosaur Hire

Booking Fee

Please note we are not able to pencil dates and times on the calendar without a booking fee/deposit. No party is booked until a booking fee has been paid. Please note the booking fee is a non-refundable payment.

Payment

The remaining balance must be paid in cash to the performer before your booking begins. Please give the performer the exact amount, as they will not be able to provide change on the day.

What if I need to cancel or postpone my booking?

Once we receive your booking fee, we will reserve your desired time and date on our calendar. Once you have booked with us, and you decide to cancel, we will retain your booking fee and gladly work with you to find an alternate date for your consideration, based on availability. Alternate dates must be within a 12 month period of your initial booking date.

Dinosaur Events

Refunds

Our events tickets are non-refundable under any circumstances. If you are unable to attend our events, your tickets can be privately sold on to recoup your costs.

Dino Hire will not cancel events. In circumstance where an event cannot go ahead we will postpone and reschedule dates. In the event of a date change and you are no longer able to attend for good reason, we will do our utmost to exchange tickets to a similar event on alternative dates.

Disclaimer:

It is not the intention of "Dino Hire" to violate any copyright laws. Our Dinosaurs are not name brand copyrighted characters. We can only accept bookings from individuals who are aware that we do not represent any licensed character. Any resemblance to internationally known copyrighted characters is incidental. If you are requiring a licensed, copyrighted character for your event please should contact the company / copyright holders. Thank you.